

Jubilant FoodWorks Ltd.
Stakeholder Engagement Policy

Document Name	Stakeholder Engagement Policy
Approved By	SCSR Committee and Board of Directors in their meetings held on 19 th April, 2017
With effect from	1 st January 2017

At Jubilant FoodWorks Limited ('JFL') our stakeholders (consisting of employees, vendors and suppliers, to investors, customers, government and local communities) are critical to assisting us in meeting our vision as a Company. Effective As part of our Stakeholder Engagement Policy, JFL reaffirms its commitment to:

- Identifying and engaging with relevant internal and external stakeholders giving special attention to disadvantaged, vulnerable and marginalized stakeholders or those in underdeveloped regions.
- Acting responsibly towards our stakeholders and engaging in an open and constructive dialogue to ascertain the nature of impacts, concerns and interests of relevant stakeholders and analyze the implication of these on business operations.
- Integrate the principles of inclusiveness and transparency in all our engagement practices to allow stakeholders to provide feedback and engage positively in the business operations.
- Assign adequate resources and responsibilities for effective stakeholder engagement.
- Design engagement methods that are appropriate, interactive and tailored to the stakeholders' needs with well-defined objectives and outcomes that are documented and monitored.
- Maintain positive legal compliance to applicable stakeholder engagement and disclosure regulations.
- Improve access and visibility of the policy and communicate it to all stakeholders
- Continually improve the stakeholder engagement process by sharing good practices and learnings and reporting and disclosing performance.
- Resolve stakeholder grievances in a just, fair, equitable and timely manner.
- JFL may from time to time conduct internal/ external evaluation for the implementation and adherence of this policy.
- The Stakeholder Engagement Policy is intended to be a living document and any suggestions for improvement and grievance redressal may be shared to the Sustainability & Corporate Social Responsibility Committee.
- Any two jointly amongst Chairman, Co- Chairman and CEO & Whole time Director of the Company may amend, abrogate, modify or revise any or all clauses of this Policy from time to time.
- In case any provision(s) of this Policy is contrary to or inconsistent with the provisions any Statutory Provisions, the Statutory Provisions shall prevail.

On behalf of the SCSR Committee and Board of Directors of Jubilant FoodWorks Limited



Shyam S. Bhartia
Chairman



Hari S. Bhartia
Co-Chairman & Director