

JFL/NSE-BSE/2023-24/122

February 20, 2024

BSE Ltd.

P.J. Towers, Dalal Street Mumbai - 400001

National Stock Exchange of India Limited Exchange Plaza, Bandra Kurla Complex Bandra(E), Mumbai - 400051

Scrip Code: 533155

Symbol: JUBLFOOD

#### Sub: Presentation made to Analyst/Institutional Investors

Dear Sir/ Madam,

In furtherance to our letter no. JFL/NSE-BSE/2023-24/120 dated February 15, 2024, please find enclosed herewith a copy of the presentation titled "Building a Unique Platform" made by Mr. Sameer Khetarpal, CEO & Managing Director of the Company at the Kotak Chasing Growth conference held in Mumbai today.

The copy of above presentation is also available on the website of the Company at www.jubilantfoodworks.com.

Kindly take the same on record.

Thanking you, For Jubilant FoodWorks Limited

Mona Aggarwal **Company Secretary and Compliance Officer** 

Investor E-mail id: investor@jublfood.com

Encl: A/a

**A Jubilant Bhartia Company** 

**Jubilant FoodWorks Limited** Corporate Office:

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Registered Office: Plot No. 1A Sector 16-A Noida - 201 301, U.P., India TEL: +91 120 6927500 TEL: +91 120 6935400 CIN No.: L74899UP1995PLC043677 Email: contact@jublfood.com

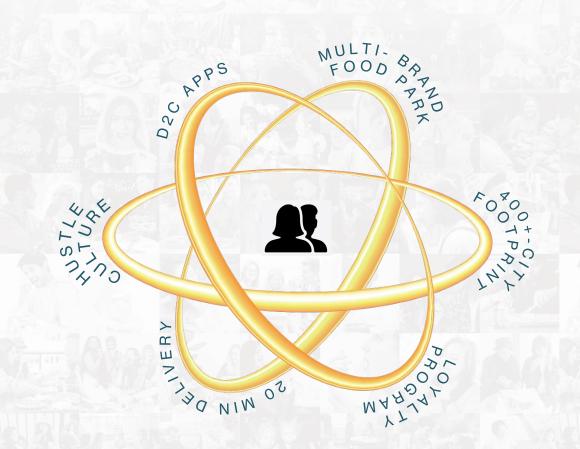










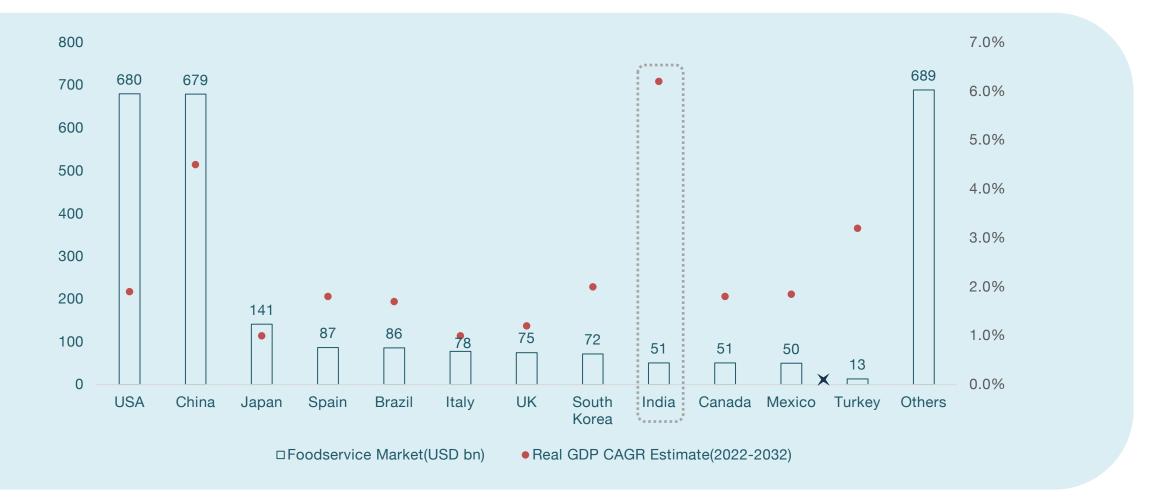


# Building a Unique

# **PLATFORM**

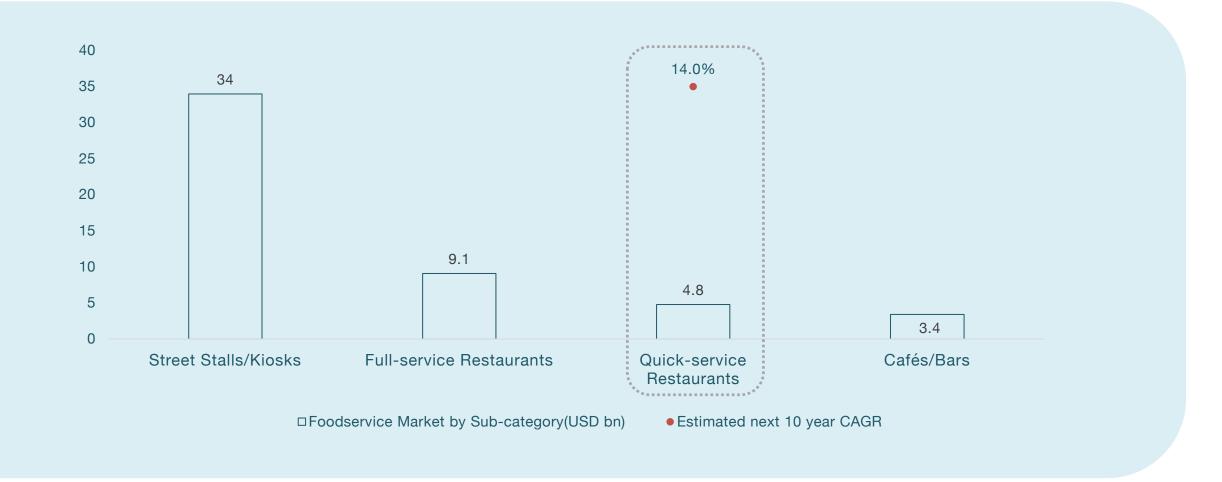
KIE CHASING GROWTH '24 20TH FEBRUARY

SAMEER KHETARPAL MD&CEO JUBILANT FOODWORKS LIMITED Global Market at \$2.6 trillion. At \$51 bn, India is currently the 9<sup>th</sup> largest market.





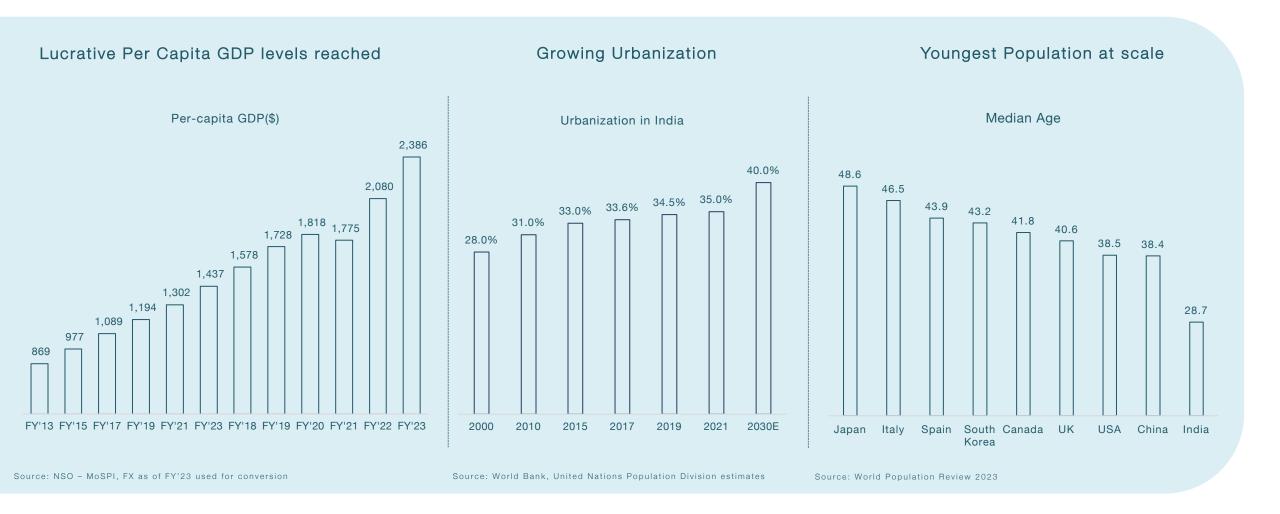
#### QSRs to power Indian Foodservice Market to Top 5 market in the upcoming years







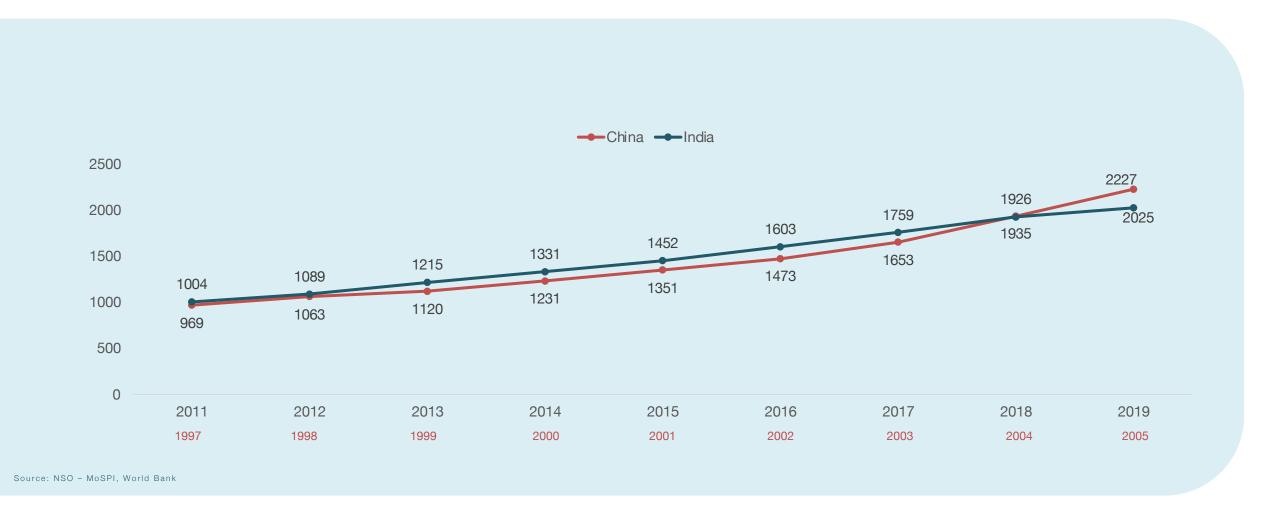
Secular trends coupled with under-penetrated categories offer massive potential for growth







High resemblance of GDP per Capita(\$) Trajectory for India and China, albeit in a different time period

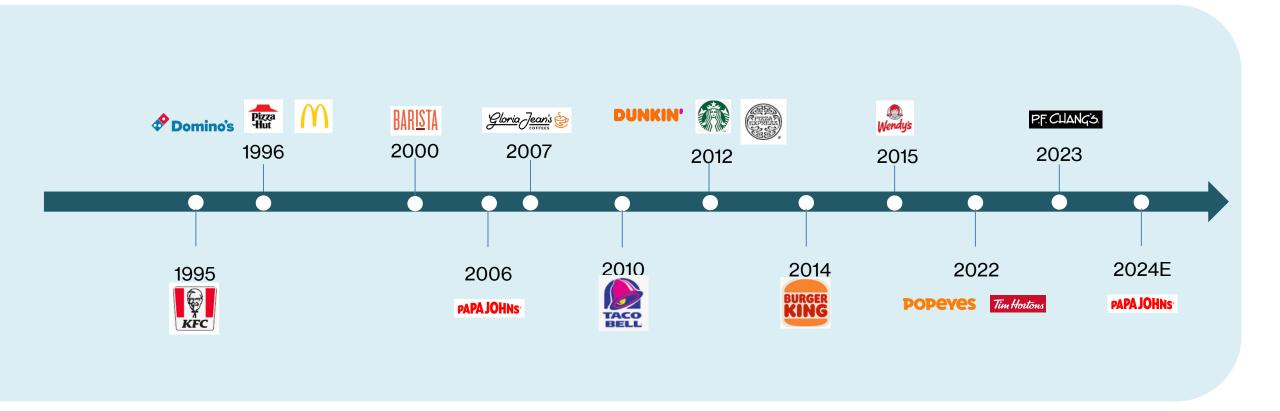




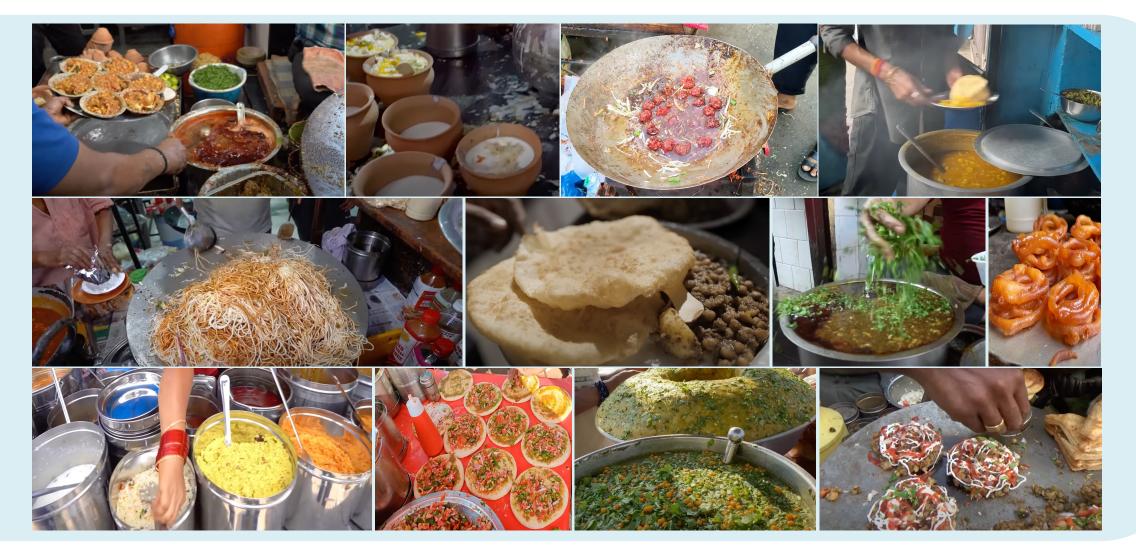


India has currently seen entry of only handful of brands with very few success stories!

India will attract a lot more brands in the times to come



## 66% of the market is unorganized!







In \$	US	China	India
Average Order Value	10.3	4.2	0.7

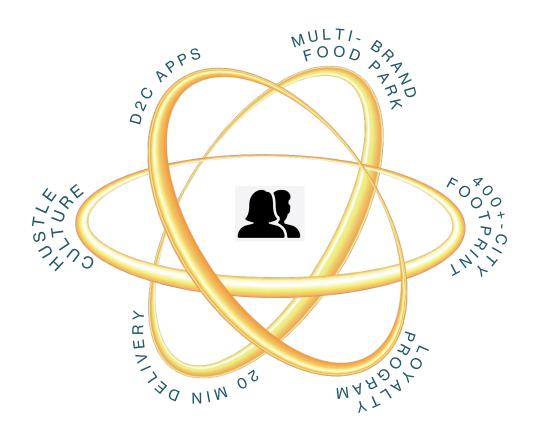
Since FY'10, the JFL Revenue, EBITDA and PAT CAGR(FY'10-FY'23) has been ~21%



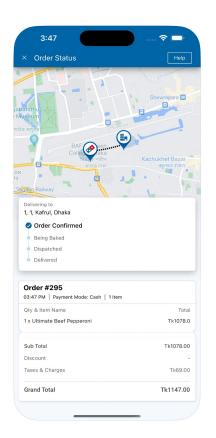


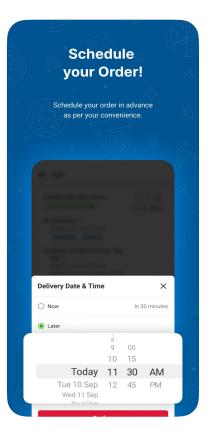


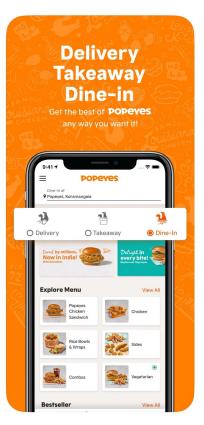
It consists of SIX distinct elements with consumers and market at the heart of it!

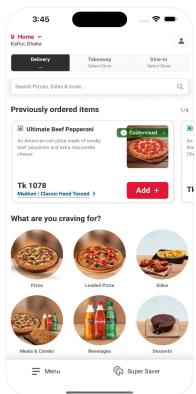




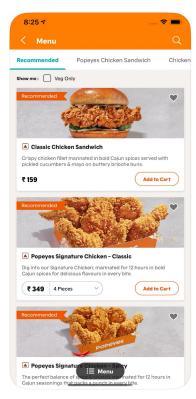
















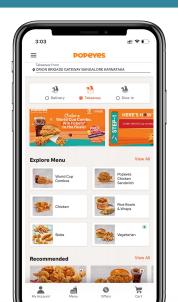




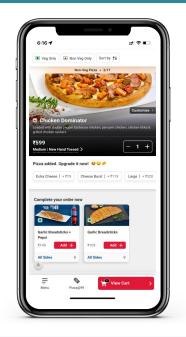
#### Our 'Data and Technology Forward' Pillars

Immersive Customer Experience

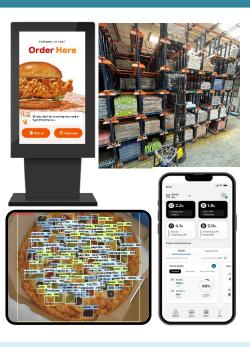
Next Level Platform Capabilities



Advanced Analytics and Data Science



Digitizing Value Chain



- Single StepOnboarding
- Live Rider Tracking
- Auto Refunds

- Multi-Country, Multi-Brand in-house Tech Platform
- Automated Nearest Store
   Discovery
- Loyalty Program -Domino's Cheesy Rewards
- Personalized
   Menu and Offers
- Cohort based
   CRM Campaigns
- In-contextUpsells
- In-contextCross-sells
- Al based Pizza Quality Analyzer
- Custom-built App for Store teams
- Transport and Warehouse
   Management System

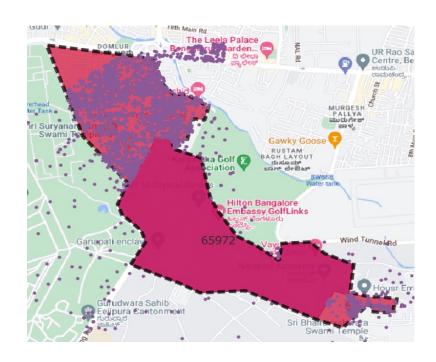








#### Utilizing strength of data for site selection and coverage expansion



Existing Delivery Coverage and a future new store location

#### What are we doing?

Utilizing demand signals from existing app customers to expand delivery service coverage and also find new sites

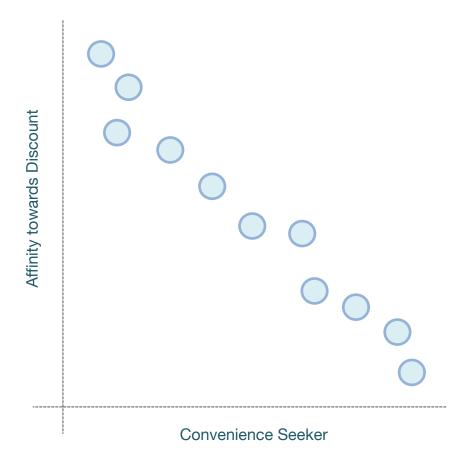
#### Rationale

 Utilize the wealth of internal data for all important business decisions





Bucketed consumers on the basis of their affinity for discount and convenience through inhouse data mining studies



#### What are we doing?

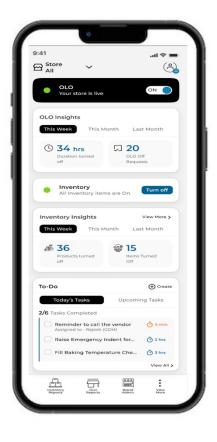
- Various user cohorts demonstrate contrasting behaviours
- Sharpening the target of promotional spends to a cohort who value it more than user cohorts who want 1-click repeat order of their pizza with customized toppings

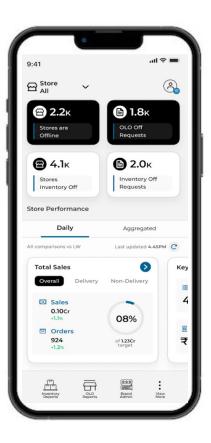
#### Rationale

 Reduce blanket discounting by shifting to CRM based discount strategy to enhance margins



#### A big thrust towards digitizing operations by providing a custom made App for store teams





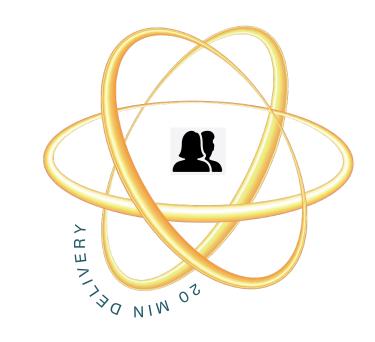
#### **Benefits**

- A single App for store teams to streamline their daily tasks
- Digital helpdesk for assistance and quick query resolution
- Enhanced operational KPI visibility across all levels
- Store level inventory insights
- Functionality to better manage peak load for online orders
- Reduced lead-time for onboarding of new team members





Khushiyo ki home delivery by Domino's - Regardless of Order Source, we control the last mile delivery



#### Own-Delivery

- We pioneered 30-minute delivery since 2004
- Bengaluru becomes first city for Domino's globally to offer 20 minute delivery service guarantee
- We ensure that a rider trained under our *Atithi Devo Bhava* program rides safely and deliver the customer order under 20 minutes as applicable

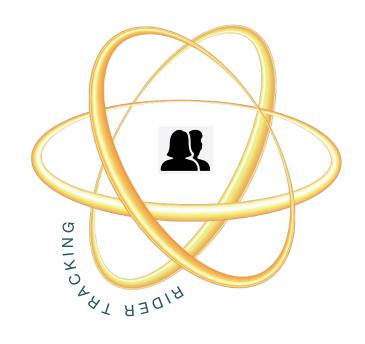


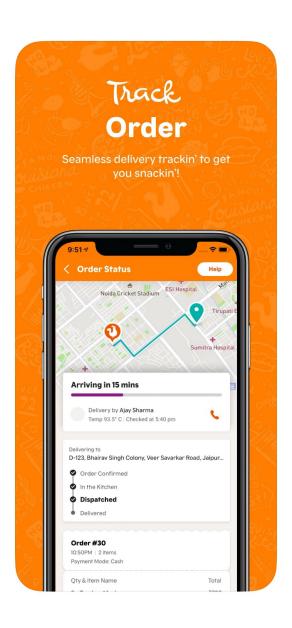


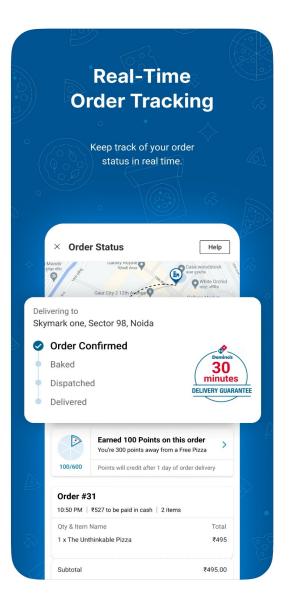








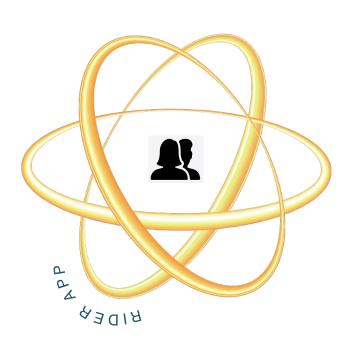


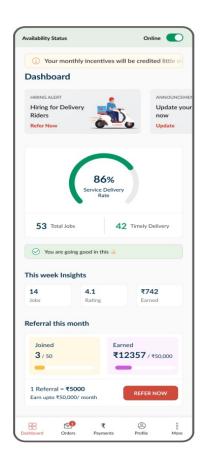




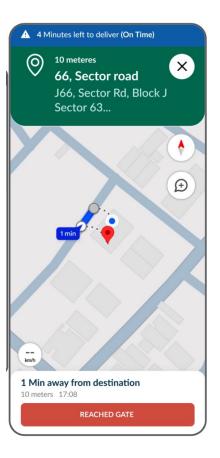










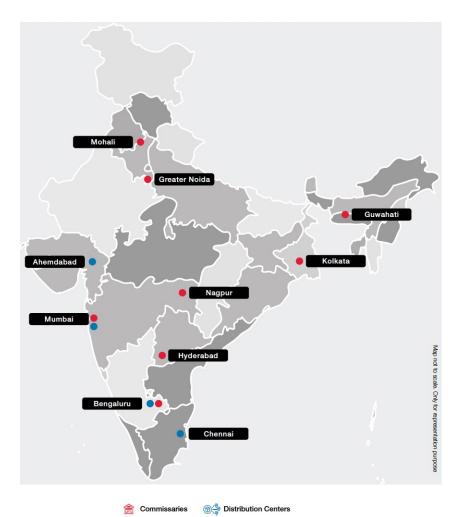






The Integrated Supply chain model helps JFL enjoys one of highest fill rates - 99.6% - globally

#### 8 Commissaries and 4 Distribution Centers



#### New Bengaluru Commissary has commenced Operations



Work on New Mumbai Commissary has started





A multi-category, multi-brand food processing facility - one of the largest in the country and across the world

















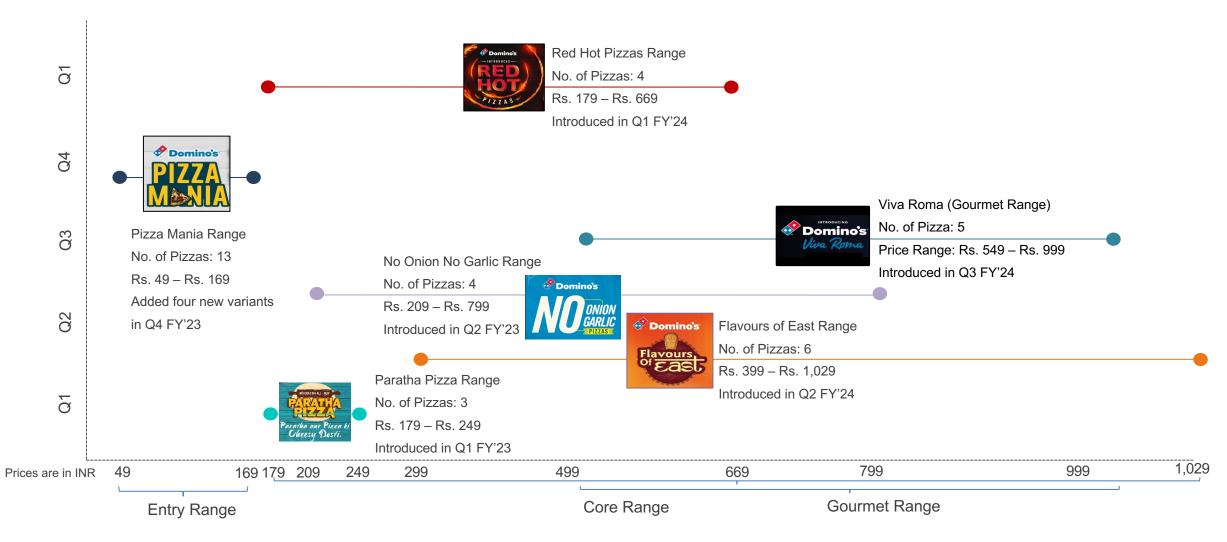
#### Key Highlights

- Can serve 750+ Domino's stores and 300+ stores of Popeyes, Hong's Kitchen and Dunkin'
- Investment of Rs. 250 crore with a payback of ~4 years
- Three floor facility -
  - Large dough and bakery manufacturing setup
  - One of the largest chicken processing units
  - An advanced seasoning manufacturing unit
  - Amongst the largest multi-temperature warehouses





#### Commissary helps us position menu offerings profitably(Rs. 49 – Rs. 1,029) and help us serve all kinds of customers



Domino's India is present in 407 cities - the widest foodservice network in India

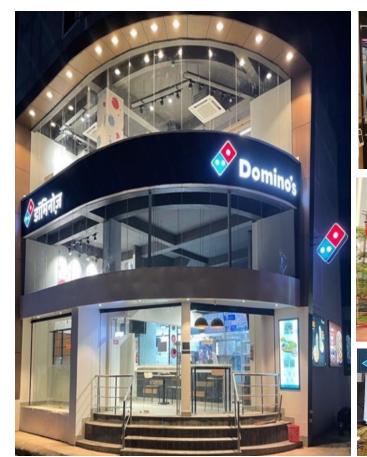
City Network

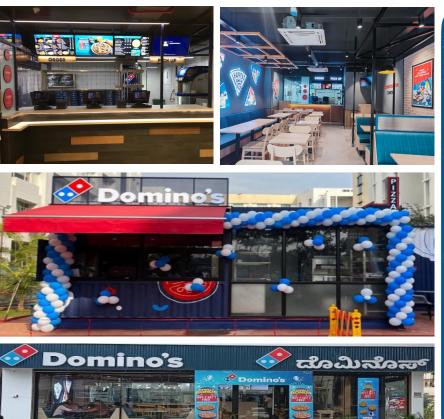




We are an Omni-channel play and want to serve customers wherever they are!

#### Stores















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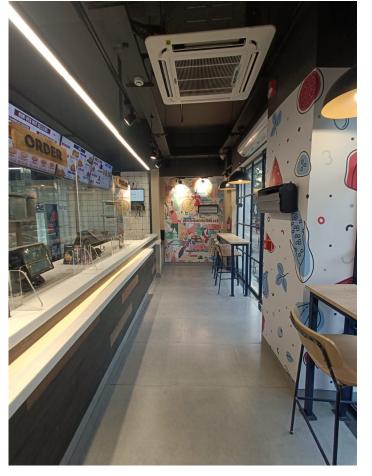
#### DELCO Format - Our version of Cloud Kitchen

#### **DELCO Format**







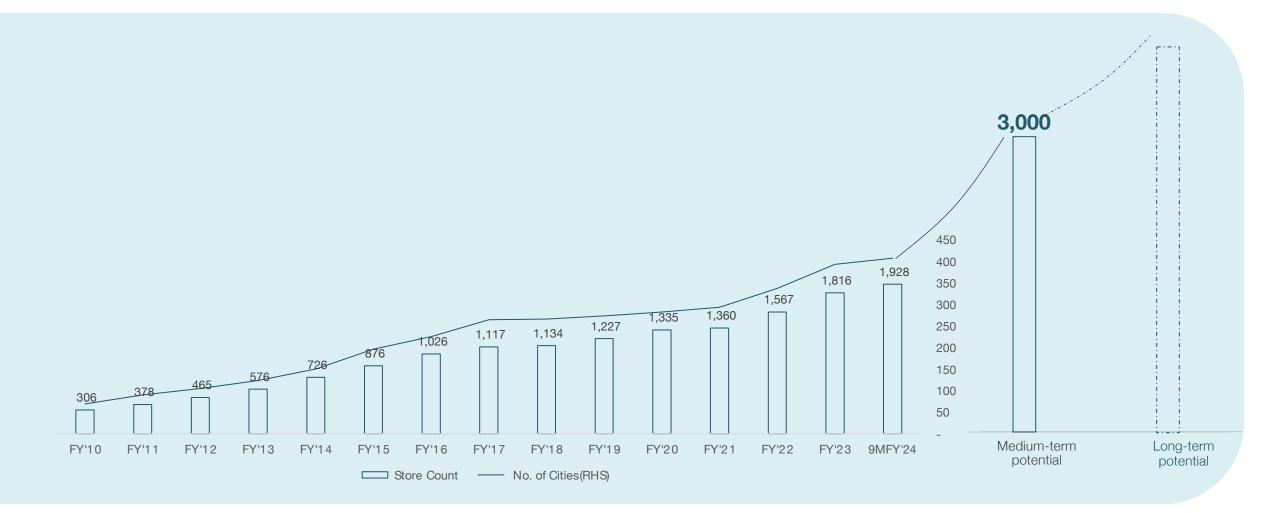






Global Pizza Industry is \$133 bn; Global QSR Pizza Industry is \$89 bn; India is only \$0.9 bn

Despite being the largest Foodservice Brand in India with 1,928 stores, there exists a multi-decadal growth opportunity







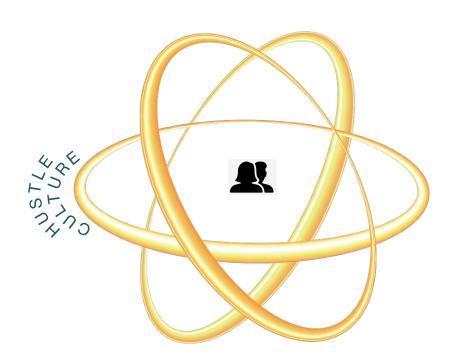
Popeyes is a leading Chicken QSR Brand with Untapped Potential

Popeyes is now #2 brand in USA

We are now accelerating the pace of Network Expansion in Popeyes



#### Real Magic Happens because of the strength of our People and Unique JFL Culture



### **Hustle Culture**













# Thankyou!

Certain statements in this document may be forward-looking statements. Such forward-looking statements are subject to certain risks and uncertainties like government actions, local political or economic developments, technological risks, and many other factors that could cause our actual results to differ materially from those contemplated by the relevant forward-looking statements. JFL will not be in any way responsible for any action taken based on such statements and undertakes no obligation to publicly update these forward-looking statements to reflect subsequent events or circumstances.





