







# **CORPORATE PRESENTATION**

August 2015

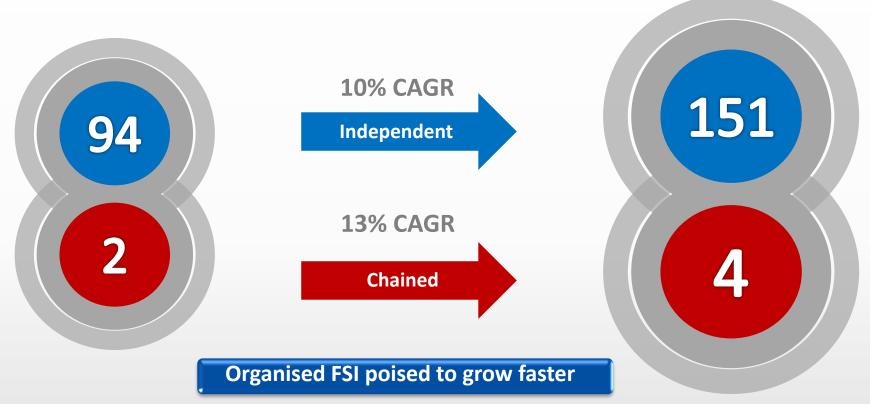
- 1. Overview of the Food Industry
- 2. JFL Overview and Strengths
- 3. Domino's Pizza Journey & Positioning
- 4. Dunkin' Donuts -Journey & Positioning
- 5. JFL Financial Highlights
- 6. Outlook
- 7. Experienced Team



Overview of Food Service Industry







- Higher disposable/discretionary income
- Higher awareness of hygiene and sanitation
- Rising aspiration of using branded products

(Source: Euromonitor Consumer Food Service Report 2015)

Chained Units: 10 or more units and international chains

Independent Units: Other than chained

# Food Service Industry Classification

# Independent -USD 94 Bn in 2014



**Dhabas** 



Standalone sweet shops



**Hawkers** 

Roadside Eateries



**Street Stalls** 

## Chained -USD 2 Bn in 2014

**Fine Dining** 



**Cafes** 

**QSR** 

**Pubs & Lounges** 













# Organised FSI & changing demographics

## **Growth Factors for FSI**













Pro-growth
Demographics
(increased
youth
population,
nuclear family
& more
working
women)

Higher disposable/discretionary income

**Greater urbanization** 

Changing consumer preferences – widening exposure to new cultures and cuisines

India an attractive proposition for global players – more choices for consumers

Growth in organised retail

Business potential in transit locations Growth driven by digitization



# Organised FSI & changing demographics

# **Factors helping QSR grow faster**



integrated approach

roll-out



product with

quality of customer preference





Focus on hygiene & sanitation



Rising aspiration of using branded products

Large consumption growth relative to emerging markets and developed markets

# Translating opportunity into growth

# Capitalising

On the pedigree of the global brand

# Customising

The palette with local flavors

# Introducing

New products on a regular basis

# Developing

A unique model through home delivery & dine-ins

## Delivering

Operational
excellenceconsistency of
product and service

# Focusing

On enticing customers with evolving mktg strategies

Systematic approach to delivering sustainable growth



**Overview of JFL** 

JFL in India 10

## Founded in 1960

## Domino's Pizza

More than 11,900 franchised and Companyowned Restaurants in more than 80 Ointernational markets

1st Restaurant operated in India in Mar'96

- 921 Restaurants across 209 Indian cities\*
- India is currently the biggest market for Domino's Pizza outside the United States
- Exclusive right to open Domino's Pizza restaurants in India, Sri Lanka, Bangladesh and Nepal
- Current franchising agreement till December 2024 with right of renewal for another 10 years

Jubilant **FoodWorks** 

## **Presence Across Countries**

**Beginning of** Restaurants in India

#### Presence in India

# **Contract Details**

## Founded in 1950

## **Dunkin' Donuts**

More than 11,400 Restaurants in more than 36 countries

1st Restaurant operated in India in Apr'12

- 61 Restaurants across 21 Indian cities\*
- Present in Delhi, NCR, Chandigarh, Punjab, Uttarakhand, Haryana, Maharashtra, Karnataka, Gujarat and Goa, Telangana and Tamil Nadu

Alliance provides exclusivity to operate and develop Dunkin' Donuts restaurants in India. The agreement is for a period of 15 yrs (ending December 2026) with the option of renewal for 10 yrs

Accumulated learning's to drive ramp-up in Domino's Pizza & Dunkin' Donuts

<sup>\*</sup> As of 13 August 2015

Our Pillars

11

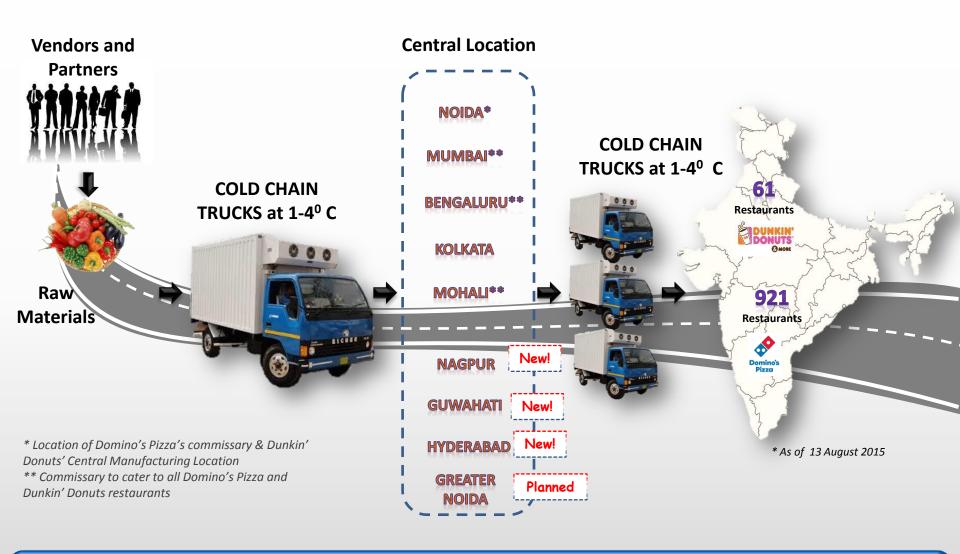


Accumulated learning's to drive ramp-up in Domino's Pizza & Dunkin' Donuts



Delivering consistency in product and services to delight our customers

# Our robust supply chain management



An integrated supply chain for Domino's Pizza and Dunkin' Donuts adapted to Indian conditions; well-equipped to deal with geographic and demand expansion

# Channeling Human Resources for Growth

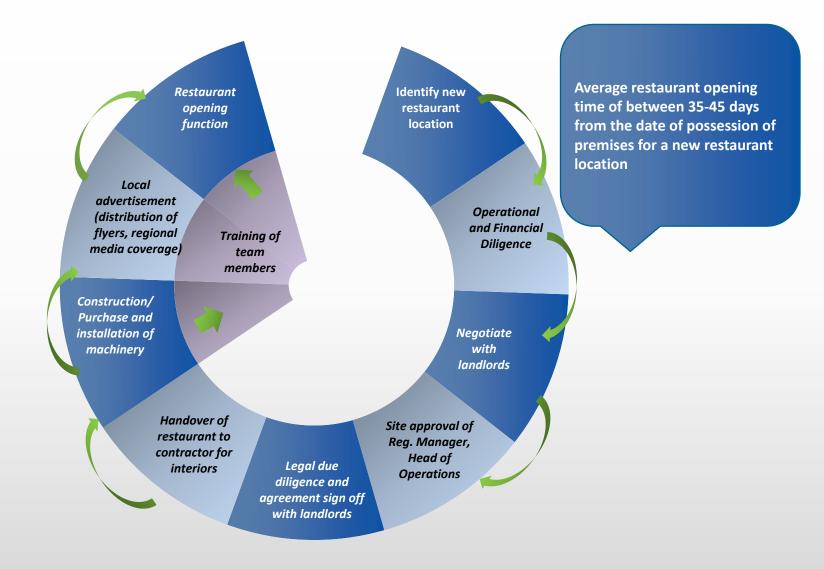


Team members act as brand ambassador imbibing JFL's values, ethics and culture

# Robust corporate governance mechanism



# Site selection & Restaurant construction process



**ROI/Payback period analysis undertaken prior to opening a restaurant** 

# Consumer-Focused and Innovative Marketing

## **National Marketing**



- Television
- Print Media & Radio (including regional language)
- Innovative new product development and launches
- Emotional positioning of 'Yeh hai Rishton ka Time'

## **Digital Marketing**



- 6.6 million
   Facebook fans
- 84,200+ followers on Twitter
- 11.5 mn views for videos of Domino's Pizza India on YouTube





# Local Store Marketing (LSM)



- Door Hangers
- Flyers
- Customer lifecycle management programme
- Innovative BTL activation (restaurant targeted)

# Customer Relationship Management



"One to one"
 marketing utilizes
 information from
 point-of-sales
 software system
 to provide
 relevant
 customized
 communication/
 offers to
 consumers



Domino's Pizza – Journey & Positioning

# Domino's Pizza's Evolution in India

Popularizing the pizza concept by customizing it to the Indian palette

Mastering the ontime home delivery model



Providing value by tapping the middle classes through the affordable 'Fun Meal' and the 'Pizza Mania' range



Reaching out to more people by launching unique mobile applications



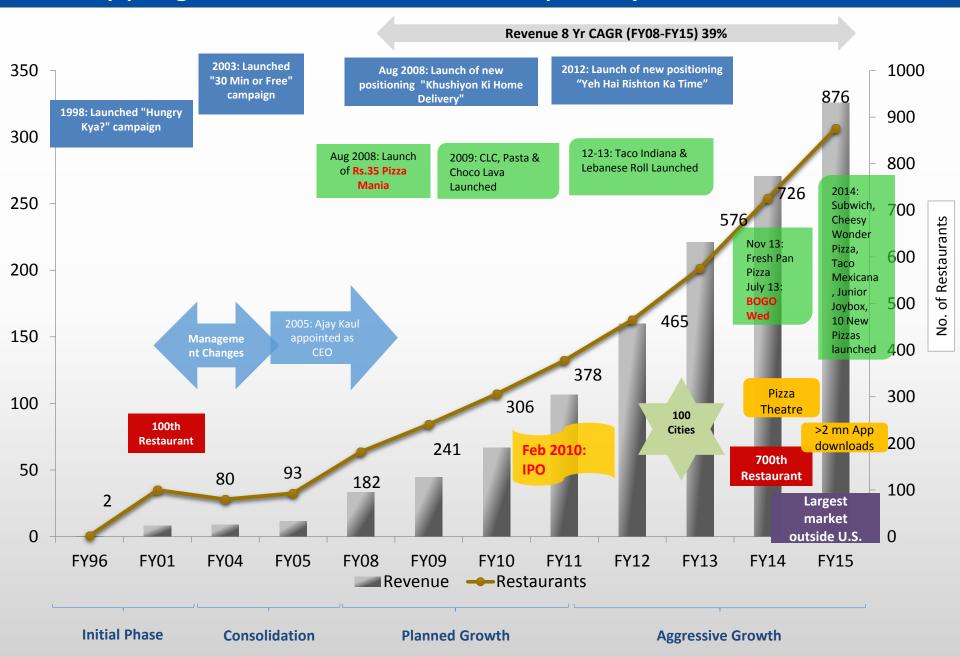
Striking an emotional chord with consumers through its campaigns included 'Hungry Kya?', 'Khushiyon ki Home Delivery' and the latest one 'Yeh Hai Rishton Ka Time'







# Mapping the Domino's leadership story in India



# Innovation in offerings

#### **New Product Launches**

#### **Zingy Parcel**



An anytime anywhere snack with delicious Paneer/BBQ Chicken topping rolled over a layer of exotic Harissa Sauce inside a yummy Buttery Crust. Topped with Basil n Parsley Seasoning.

Aha Value Festival launched for the following products/offerings meant for different occasions;

- Zingy Parcel for Snacking time Rs.29
- Pizza Mania for Get Together Rs.49
- Kids Meal for Kids Delight Rs.109
- A Value Meal Combo@349/- for Family

#### Fresh Pan Pizza in Regular size





#### **AHA Value Festival**



#### **New Product Launches**



■ **Subwich** - A delicious chili jalapeno, three bean Veg Patty or juicy American style herbed Chicken Patty smeared on both sides with the creamy & spicy smoked pepper relish and a layer of exotic bell peppers packed between two freshly baked buttery crusts



■ Taco Mexicana - A crispy flaky wrap filled with Mexican Arancini Bean Patty/ Hot & Smoky Chicken Patty rolled over exotic creamy Harissa sauce



 Cheesy Wonder Pizza - Cheesy combination of creamy chilli cheese spread and liquid cheese filled inside a buttery crust



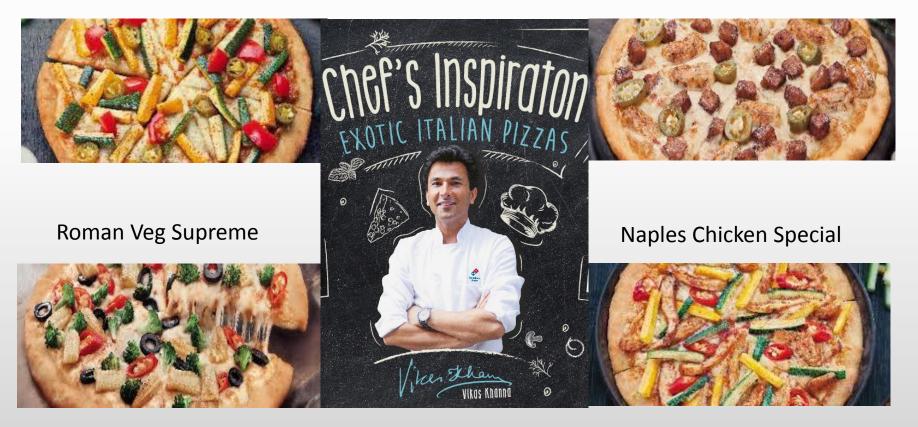
■ Junior JoyBox is a complete kid's meal, consisting a cheesy pizza slice, two yummy breadsticks with oregano seasoning, a delicious rainbow sprinkled custard dessert, a fruit based beverage and a toy

#### **New Product Launches**

Chef's Inspiration- Exotic Italian Pizza -Co-created by Chef Vikas Khanna and Domino's chefs

Milan Veg Fantasy

Florence Chicken Exotica



## "Pizza Theater"









## **Open Kitchen-Benefits**

- Its Theatric-Consumer can see the making of Pizza's
- Confidence in Hygiene and Sanitations.

## **Flexible Seating**

- High stools for Youngsters
- Soft sitting for Seniors
- Long Table for Families

## **Heritage Wall**

Indicating more than60 years Old Brand

# Domino's Pizza Customer touchpoints





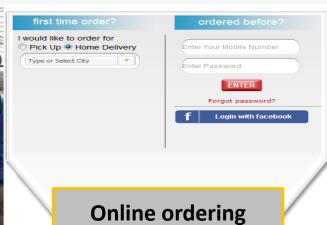


With more covers to enhance dine-in experience

**National Delivery Number** 

@highways, @IRCTC,
 @MetroOnTheGo

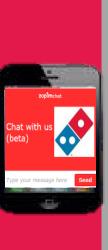


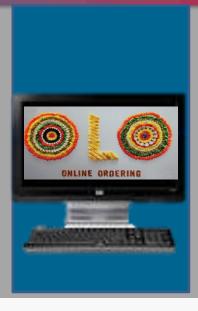




360<sup>0</sup> mode of customer outreach







# **CLICK TO ORDER ONLINE**

Average OLO contribution to delivery sales

Mobile Ordering sales contribution to overall OLO

Downloads of mobile ordering app

Q1 FY15	Q2 FY15	Q3 FY15	Q4 FY15	Q1 FY16
22%	27%	27%	29%	33%
22%	21%	21%	23%	28%
1.8 mn	2.0 mn	2.3 mn	2.6 mn	3.1 mn

# **Accessible through all platforms**



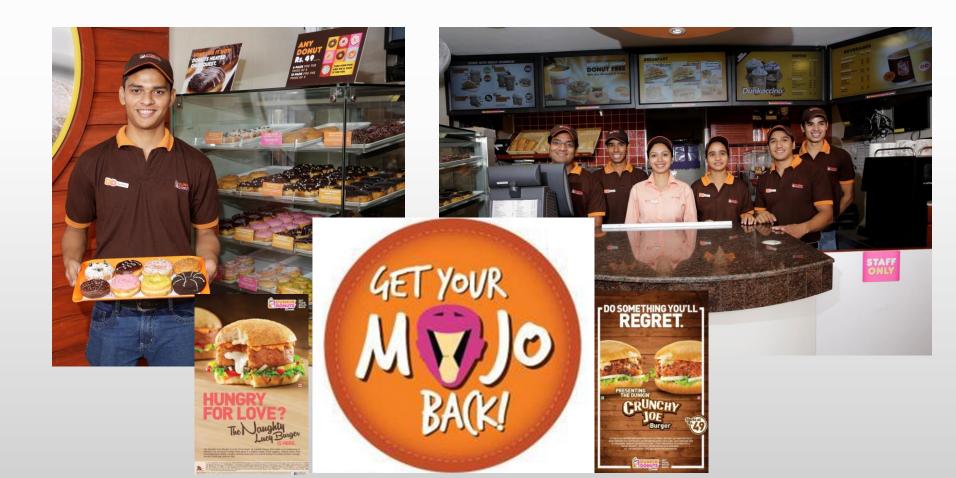
Dunkin' Donuts – Journey & Positioning

# Dunkin' Donuts & more - All Day Part Menu



# Dunkin' Donuts - Positioning

- "Get your Mojo Back" positioning, focused on the urban youth consumer and aimed to get Dunkin' Donuts better placed in the sweet spot between the QSR and the Café markets
- New, evolved products with higher degree of complexity and gourmet qualities
- Positioning strategy to be further extended to entire range of offerings



# Dunkin' Donuts- New Jaunches

## **Crunchy Joe Burger**



Crackling crunchy buns with chunky, juicy sloppy joe filling topped with tex, mex sauce.

## **Naughty Lucy Burger**



A highly innovative burger with a herb spiced whole wheat and potato/ tender chicken patty center-filled with creamy molten cheese at the centre of the patty, drizzled with green mango relish and chipotle sauce, and layered with yellow bell pepper, red bell pepper, white onion, jalapeno and crisp iceberg lettuce.

#### **Voodoo Wraps (Veg & Non Veg)**







Financial Highlights-JFL

20%

18%

16%

14%

12%

10%

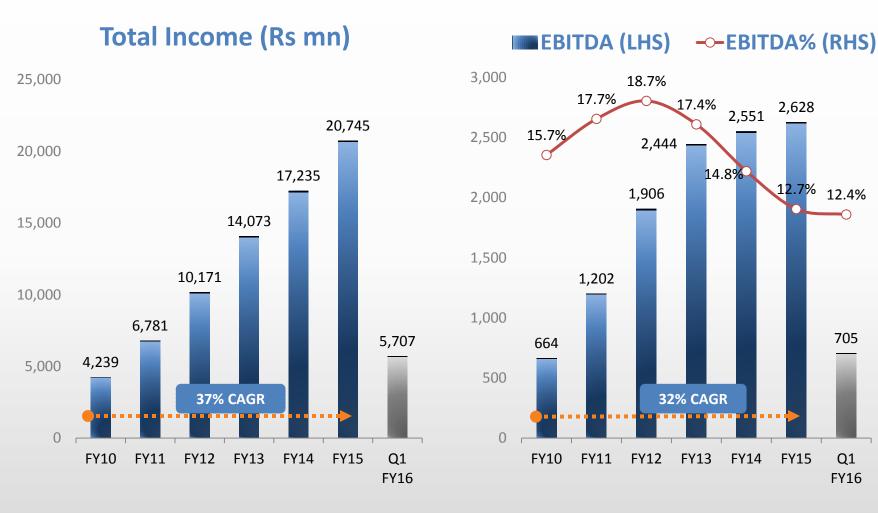
8%

6%

4%

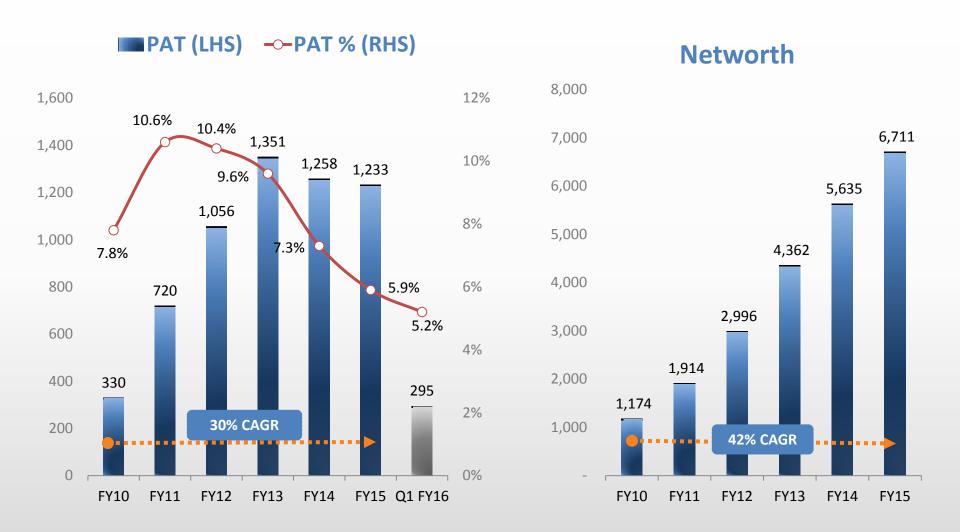
2%

0%



Note: 1. Financial discussion throughout this release is based on standalone reporting

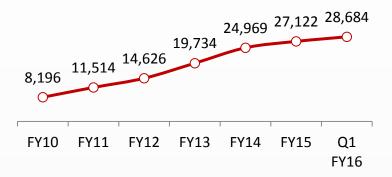
2. The financials of Dunkin' Donuts have been included in the results & related financial discussion



Note: 1. Financial discussion throughout this release is based on standalone reporting

2. The financials of Dunkin' Donuts have been included in the results & related financial discussion

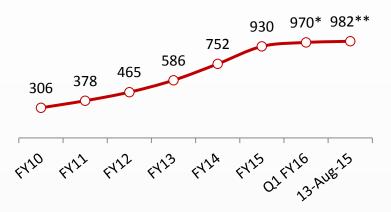
# No. of Employees



# Same Store Sales Growth (SSG)



## No. of Restaurants

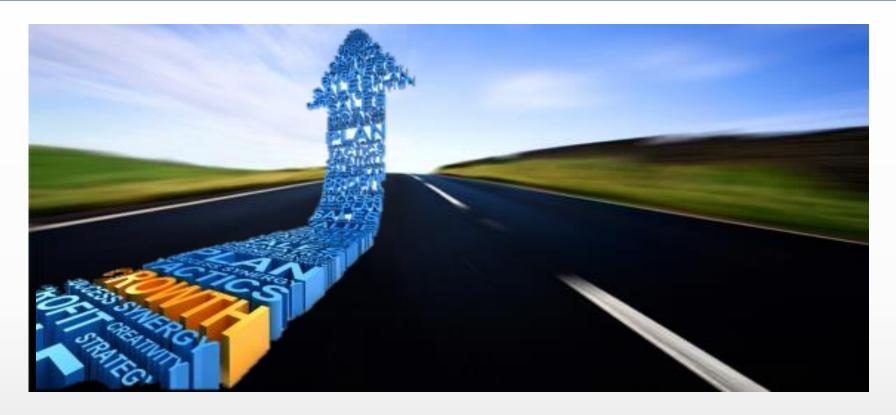


# **Debt-Equity ratio**



- \*Total No of stores includes 911 Domino's Pizza stores + 59 Dunkin' Donuts Restaurants (as of 30 June 2015)
- \*\*Total No of stores includes 921 Domino's Pizza stores + 61 Dunkin' Donuts Restaurants (as of 13 August 2015)

# The Way Forward



Drive restaurant
expansion program by
focusing on
introducing both
brands in new and
existing markets. For
FY16, target of 150
new Domino's Pizza
and 30 new Dunkin'
Donuts.

Create platform for future growth. Drive measured investments in infrastructure so that back-end system is well aligned to capitalize opportunities

Innovate to create more excitement.
Innovation to remain the central theme for both brands and efforts to create a steady pipeline of innovative products is thoroughly ingrained in the DNA

Immediate to medium term plans continue to resonate with long term goals to drive profitability with operational excellence To continue to evaluate opportunities to expand brand brand portfolio



**Experienced Team** 



#### Mr. Shyam S. Bhartia (Chairman & Director)

- Has experience in the pharmaceuticals and specialty chemicals, food, oil and gas, aerospace and IT sectors
- Bachelor's degree in commerce St. Xaviers College, Calcutta University; Fellow member of the ICWAI



## Mr. Hari S. Bhartia (Co-Chairman & Director)

- Has experience in pharma, life sciences & healthcare, oil & gas (exploration & production), agri & performance polymers, food & retail and consulting services in aerospace and oilfield services
- Bachelor's degree in chemical engineering from IIT, Delhi



## Mr. Ajay Kaul (CEO and Wholetime Director)

- Has experience in India and abroad in industries such as financial services, airlines, express distribution and logistics and food retail
- Holds a bachelor's Degree in Technology from IIT Delhi and MBA from XLRI, Jamshedpur



## Mr. Vishal Marwaha (Independent Director)

- He has expertise in private equity and investment banking.
- Holds a bachelor's degree in commerce from the University of Delhi and is a qualified chartered accountant



#### Ms. Ramni Nirula (Independent Director)

- Has experience in the banking and finance industry including Project Financing, Strategy, Planning & Resources and Corporate Banking
- Holds a bachelor's degree in economics and a master's degree in business administration from University of Delhi



#### Mr. Phiroz Vandrevala (Independent Director)

- He has been part of numerous expert committees constituted by the Reserve Bank of India to guide the Central Bank in its policy-making efforts, as well as IT advisory bodies in India and on the Board of several prominent educational institutions
- He is a graduate from Kolkata and a qualified Chartered Accountant



## Mr. Arun Seth (Independent Director)

- He has commercial and technical expertise in the IT and telecommunications industry in India.
- Holds a bachelor's degree in engineering from IIT, Kanpur and MBA from IIM, Calcutta

# Heads of Departments



## Ravi S. Gupta (President & CFO)

- Spearheading finance & accounts, legal, secretarial, strategy and M&A, IT, and investor relations
- Ravi Gupta has over 24 years of experience in Corporate Finance, strategy and accounting and Information Technology.
- \* He holds bachelor's degree in commerce from Shri Ram College of Commerce, Delhi University, Diploma in Business (Finance) and is also a fellow member of ICAI and Associate member of ICMA and ICSI.



### Mr. Tarun Bhasin (President & COO -Dominos Operations)

- Responsible for operations and business development, project and maintenance, training and customer service, quality &
   Six Sigma for India
- Has over 22 years overall experience out of which 19 years have been with the Company
- He holds a bachelor's degree in Arts from University of Delhi and diplomas in public relations and hotel management from Bhartiya Vidya Bhavan, New Delhi and National Council for Hotel Management and Catering Technology, New Delhi, respectively



#### Dev Amritesh (President & COO -Dunkin' Donuts)

- Responsible for Operations & business development, training & customer service, quality and Six Sigma, marketing, new product development and HR
- Has over 16 years overall experience out of which over 9 years have been with the Company
- \* He holds a BE degree from Bangalore University and also holds a PGDBM (Marketing and Operations) diploma from IMT, Ghaziabad.



#### Mr. Avinash Kant Kumar (Executive Vice President, Supply Chain)

- \* Responsible for supply chain, commissary management and procurement
- \* Has over 21 years overall experience in Supply Chain, Logistics, Procurement & Sales. He has experience in setting up two start-up companies. He has recently joined JFL.
- He has done B.Tech. (Hons.) from IIT Kharagpur & PGDIE from NITIE, Mumbai.

# Heads of Departments



## Biplob Banerjee (Executive Vice President, HR & CSR)

- Currently responsible for HR & CSR
- Has over 21 years of overall experience and have recently joined JFL in May'15
- He holds a Masters in Business Administration degree from XLRI, Jamshedpur and is a graduate (Mechanical Engineering)



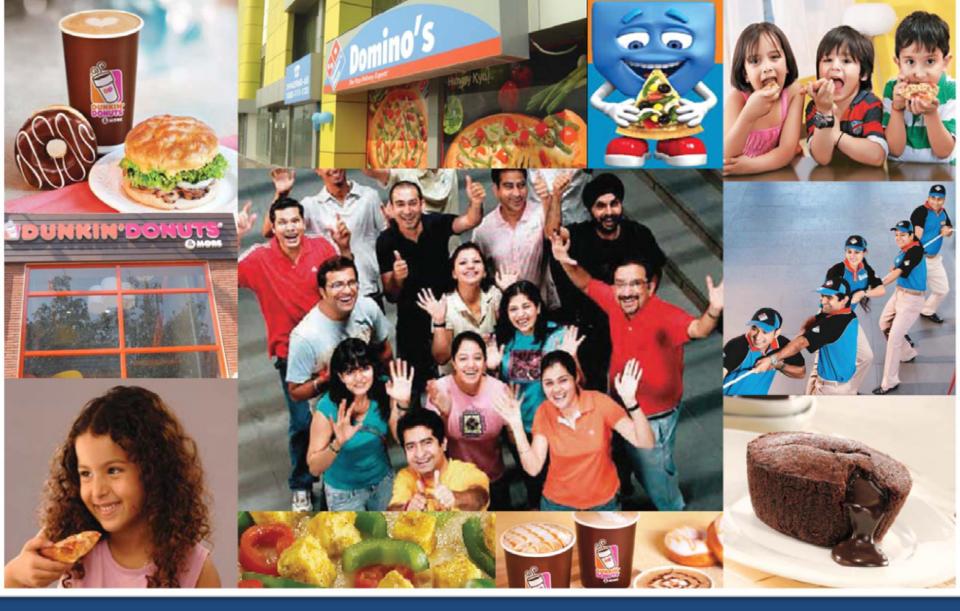
## Harneet Singh (Senior Vice President, Marketing)

- Currently responsible for brand management, new product development and national marketing
- \* Has over 18 years overall experience out of which 17 years have been with the Company
- Master in Management Studies along with a BE (Mechanical) degree from Bhopal University



#### Arvind Vats (Senior Vice President, Mgt. Assurance and Investor Relations)

- Responsible for management assurance, corporate governance, FP&A, Investor relations, administration and corporate affairs
- Has over 21 years overall experience out of which 10 years have been with the Company
- He is a CA & a fellow member of ICWA and also holds MBA (Finance) degree from IGNOU and PGDBM from IMT



# ThankYou